

VIA LINK

LISTENING • UNDERSTANDING • CONNECTING



**VIA LINK LAUNCHES VIA CARE,
EXPANDING OUR HOMELESSNESS AND
CARE NAVIGATION SERVICES**

VIA LINK has launched VIA CARE, a new program to support unhoused individuals and those at risk of becoming homeless in Orleans and Jefferson parishes. The program is a partnership with Baptist Community Ministries and will provide two types of services. It will offer care navigation by helping people to identify community resources, apply for services and benefits, and follow up to address other needs as they arise.

VIA CARE will also provide ID cards for unhoused individuals to check into shelters and share important information with providers. This will simplify the intake process for shelter staff and cut down on duplication. The program is starting at the Harry Thompson Center and Ozanam Inn, but eventually can expand to other shelters.



PREVENT CHILD ABUSE LOUISIANA RETURNS THROUGH VIA LINK

April is Child Abuse Prevention Month and the state affiliate of Prevent Child Abuse Louisiana (PCAL) has returned to Louisiana! VIA LINK's new Prevent Child Abuse Louisiana (PCAL)



department has a mission of providing 24/7 emotional support for families, a connection to parenting resources, advocacy for children and families, and education for those who care for Louisiana's children.

PCAL also provides the Louisiana Parent Line, which connects parents with a specialist who can offer emotional support, de-escalation, crisis intervention, information and referrals, and plans for coping. The number to call is 833-LA-Child or text 225-424-1533. For more information on how you can support PCAL and Child Abuse Prevention Month follow us on Facebook www.facebook.com/vialink211 or email Sherrard Crespo, LCSW at screspo@vialink.org.

Our Resource Database

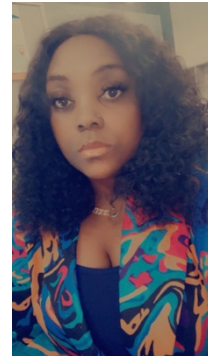
VIA LINK's database contains 5,633 resources for referrals.

Interested in having VIA LINK's contact center team provide referrals to your agency? You can submit your organization's information and request to be added to our database [here](#).

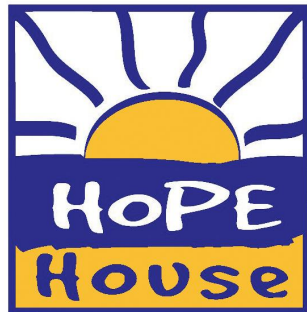
WELCOME GENELL BROWN AS HOUSING SUPPORT CARE COORDINATOR

Genell Brown has joined VIA LINK as we expand our care navigation services. Genell will provide care navigation to unhoused individuals and those at risk of homelessness through our VIA CARE program.

Genell is a native of New Orleans and has ten years of experience in social services. Before coming to VIA LINK, she worked as a Housing Case Manager at Concerned Citizens for a Better Algiers.



A SPOTLIGHT ON RESOURCES FOR CHILD ABUSE AWARENESS MONTH



CHILDREN'S ADVOCACY CENTER

The Children's Advocacy Center Hope House serves child victims of abuse and neglect by providing forensic interviews, victim and family advocacy, and trauma-focused counseling. Learn more [here](#).



ADAPT (All Deserve Advocacy, Prevention & Treatment) provides advocacy, prevention services, and intervention related to sexual violence, substance abuse and other behavioral issues for children and adults in Washington Parish. Learn more [here](#).

Data From Last Month

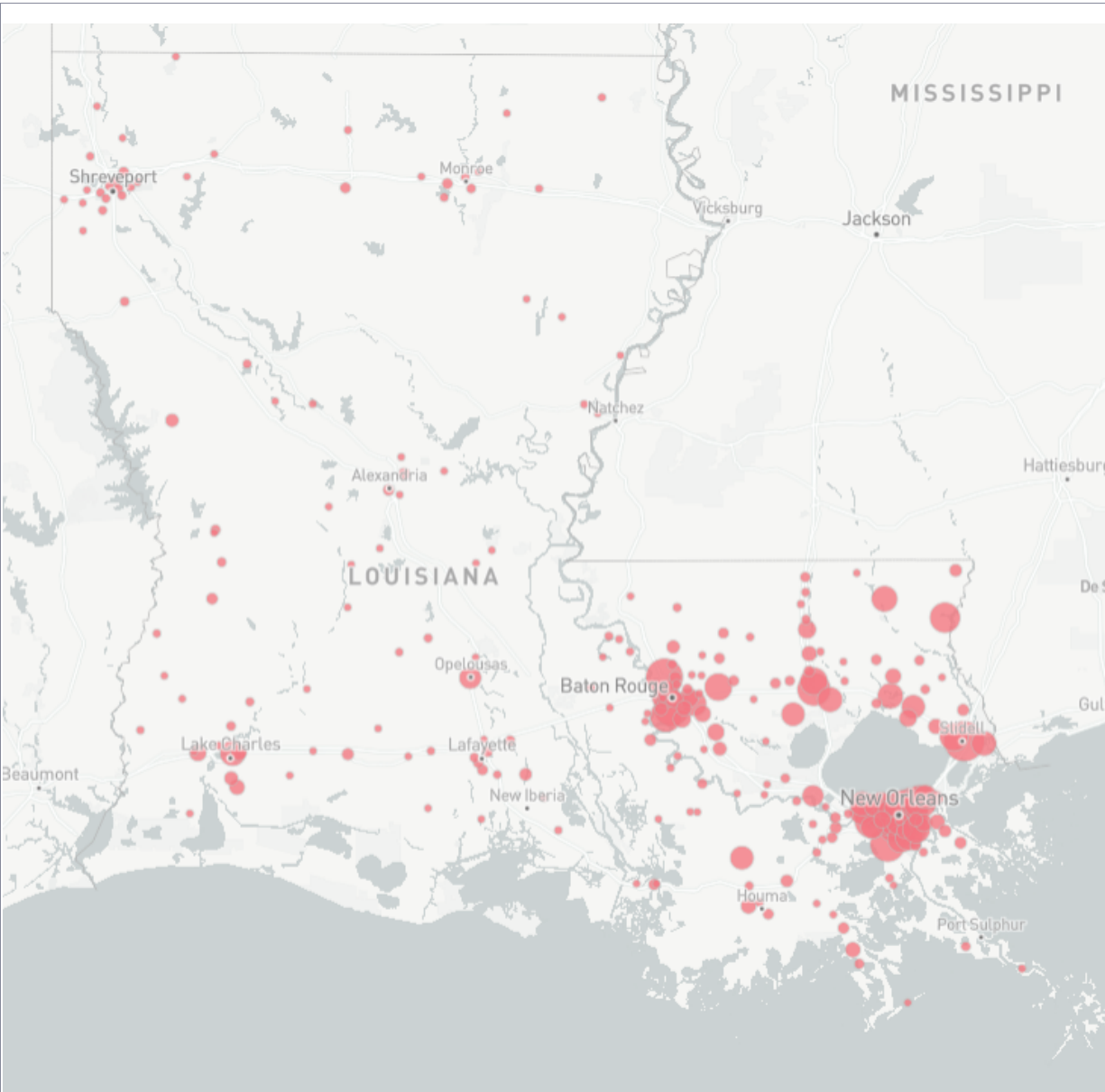


Top Unmet Needs

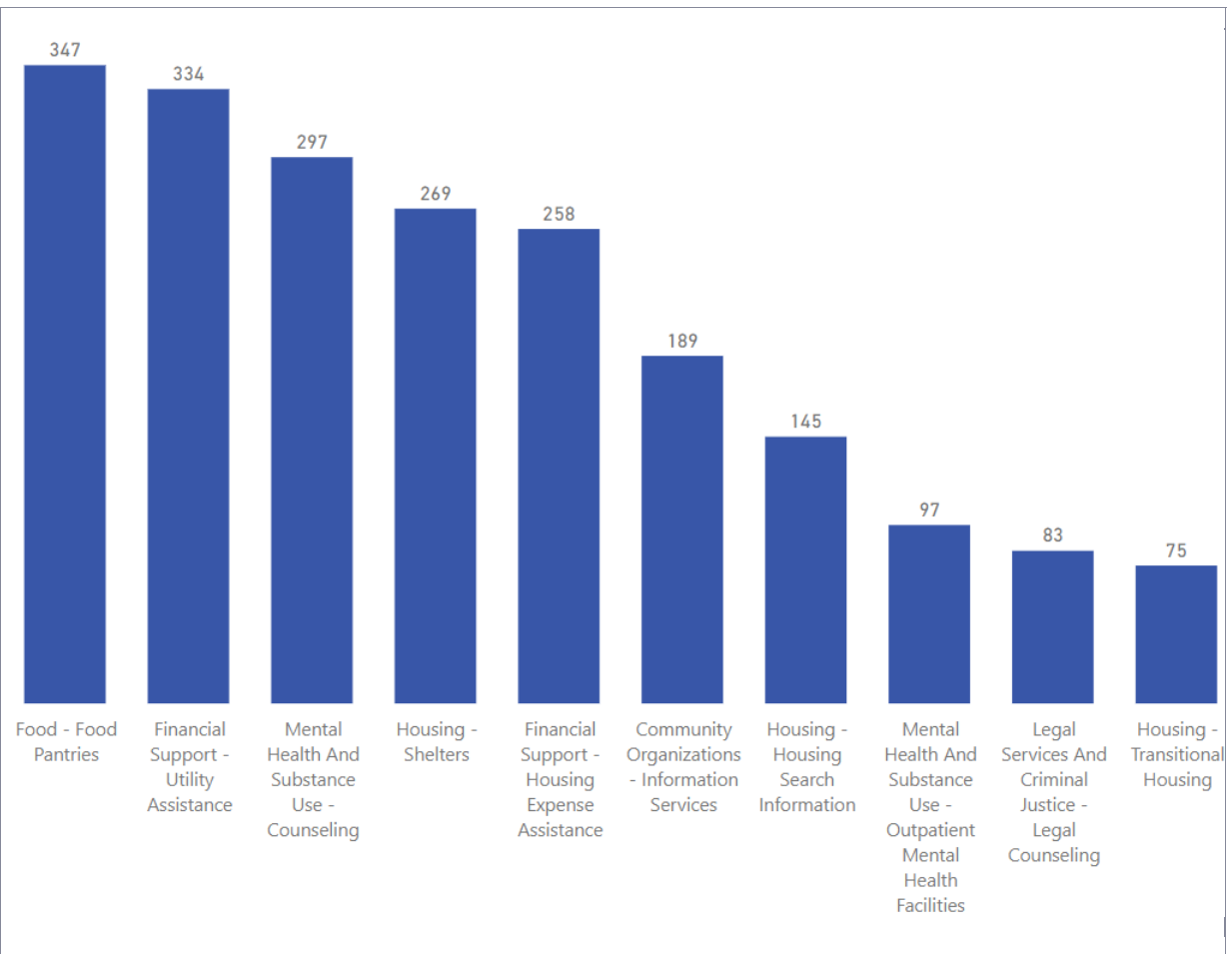
Resources unavailable due to location, lack of funding, or other reasons.

1. Utility Assistance
2. Mental Health Counseling
3. Outpatient Health Facilities
4. Homeless Shelters

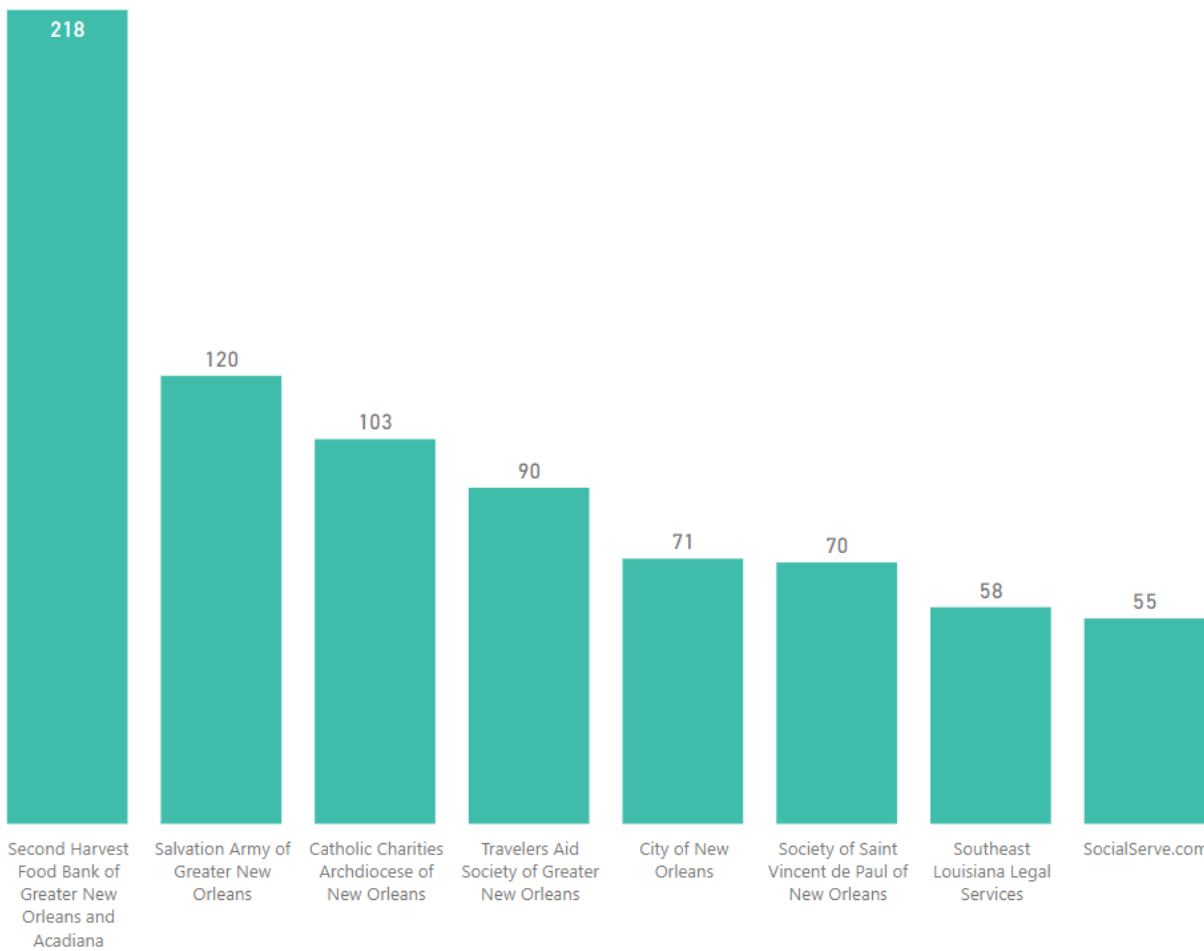
**Zip Code Locations of Callers, Texters, and Online
Chat Users**



Top Referral Categories



Top Referral Agencies



Listening. Understanding. Connecting

VIA LINK provides crisis support, connects people to resources and services, and provides vital data and trend information to ensure policies and programs meet community needs.

[WEBSITE](#) [RESOURCE DATABASE](#) [OUR DATA](#)
[CAREERS](#)

VIA LINK

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